

Agamemnon Housing Association – Strategy on a Page - October 2018

Vision

“Be the leading provider of quality living for veterans”

Mission

“To provide quality living for veterans and their families over 60”

Strategic Outcomes

- **Increase the number of beneficiaries**
 - Build another court.
 - Develop a wider range of outreach services.
- **Improve engagement with wider community**
 - Community engagement plan including partnering opportunities.
- **Maximise beneficiaries experience and wellbeing**
 - Continuous improvement of service quality underpinned by a continuous improvement culture.
 - Create a greater environment of openness with tenants, staff and the Board.
- **To be a recognised and respected beacon of excellence**
 - Maximise VFM.
 - Demonstrate greater governance.
 - Demonstrate greater financial control.
 - Demonstrate greater commitment to learning and development.
 - Focussed delivery of what stakeholders require.

Values

- Integrity
- Respect
- Person centred
- Continuous improvement
- Transparency and openness